



GroupWise E-mail Logon Troubleshooting Guide

- Remember the naming conventions.

User name: first initial, last initial and last four digits of your student id number
(ex. js4567)

Password: your birthdate in MMDDYY format
(ex. 120575)

- Watch **capitalization**.
User names are lower case.

Novell® GroupWise® 7.0

Username:

Password:

Connection Speed

High (Broadband)

Low (Dial-up)

Use the basic interface [More Information](#)

Remember my settings

Settings < Login

- Check the **NumLock** indicator.
Make sure that NumLock is on if you enter numbers using the number pad.

- Contact the Help Desk at helpdesk@wilsoncc.edu or 252.246.1224 for further assistance.