



# The University of North Carolina

GENERAL ADMINISTRATION

910 RALEIGH RD, CHAPEL HILL, NC 27515-2688

Telephone: (919) 962-4558 • Fax: (919) 962-7139 • E-mail: [studentcomplaint@northcarolina.edu](mailto:studentcomplaint@northcarolina.edu)

Constituent Universities  
Appalachian State  
University

East Carolina  
University

Elizabeth City  
State University

Fayetteville State  
University

North Carolina  
Agricultural and  
Technical State  
University

North Carolina  
Central University

North Carolina  
State University  
at Raleigh

University of  
North Carolina  
at Asheville

University of  
North Carolina  
at Chapel Hill

University of  
North Carolina  
at Charlotte

University of  
North Carolina  
at Greensboro

University of  
North Carolina  
at Pembroke

University of  
North Carolina  
at Wilmington

University of  
North Carolina  
School of the Arts

Western Carolina  
University

Winston-Salem  
State University

Constituent High School  
North Carolina  
School of Science  
and Mathematics

An Equal Opportunity/  
Affirmative Action  
Employer

## Student Complaint Form

To file a complaint concerning a postsecondary institution offering degree programs in North Carolina, please fill out and email this form to [studentcomplaint@northcarolina.edu](mailto:studentcomplaint@northcarolina.edu) or mail it to the University of North Carolina General Administration at the address listed above to the attention of Terrence Scarborough, Director for Licensure. (complaints concerning any of the 58 North Carolina Community Colleges can also be submitted directly to the office of the Senior Vice President, Programs and Student Services/Chief Academic Officer for the North Carolina Community College System, Dr. Lisa M. Chapman, by any of the following methods: MAIL: 5016 Mail Service Center, Raleigh, NC 27699-5016; FAX (919)-807-7173; PHONE: (919) 807-7096; E-MAIL: [chapmanl@nccommunitycolleges.edu](mailto:chapmanl@nccommunitycolleges.edu))

### Person Filing Complaint

Last Name: \_\_\_\_\_ First: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

**CHECK THIS BOX IF YOU WANT TO REMAIN ANONYMOUS.**

### Information About the Institution Your Complaint is Against

Name of School: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Website: \_\_\_\_\_ Telephone: \_\_\_\_\_

### Enrollment Information

Student Name While Enrolled: \_\_\_\_\_

Name of Degree Program: \_\_\_\_\_

Enrollment Dates: \_\_\_\_\_

Student Status:  Currently Enrolled  Withdrawn  Terminated  Graduated

None of the Above

Graduation or Expected Graduation Date: \_\_\_\_\_



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University of  
North Carolina  
School of the Arts

Western Carolina  
University

Winston-Salem  
State University

Constituent High School

**Details of Complaint**

Please provide details of your complaint. Include dates, persons, and any pertinent information necessary to resolve your complaint. Use additional pages if necessary.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Have you attempted to resolve this matter with the institution? Yes  No

If yes, with whom did you speak to?

Name: \_\_\_\_\_

Contact Number: \_\_\_\_\_ Date of Communication: \_\_\_\_\_

What were the results of this communication? Use additional pages if necessary.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

What is your desired outcome? Use additional pages if necessary.

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\_\_\_\_\_

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