

CAREER TECHNICAL EDUCATION PATHWAY: Information Technology- IT Support (C25590G)

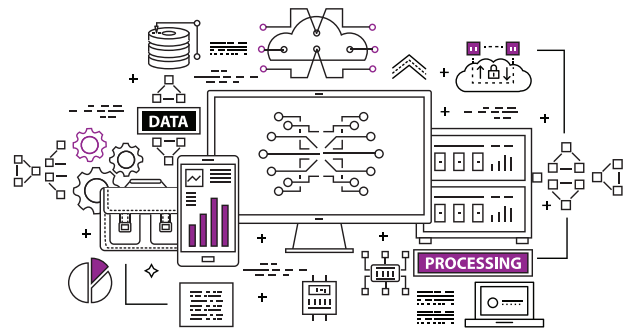


Career & College Promise (CCP)

CCP provides opportunities for eligible NC high school students to take tuition-free college courses for dual credit (some students may have to pay for textbooks and materials). Taking CCP courses accelerates completion of college certificates, diplomas, applied associate degrees that provide entry-level job skills, and associate degrees that lead to transfer within the UNC System of 4-year colleges and universities and many private institutions.

Information Technology - IT Support Pathway Eligibility Requirements

- High School Junior or Senior
- Unweighted GPA of 2.8 or higher **OR** demonstrate college readiness in English, reading and math on approved assessments.
- If GPA is below 2.8, principals/designees can waive the GPA and provide rationale why GPA was waived.



General Admission Requirements

- College CCP Admissions Application
- High School Transcript
- Registration and Verification Form



About the Information Technology - IT Support Pathway:

This pathway is a set of courses that students can take to earn a certificate toward the Information Technology Associate of Applied Science Degree. These courses prepare students for computer software and/or hardware to design, process, implement, and manage information systems in specialties such as database services, security, business intelligence, healthcare informatics, and others depending on the technical path selected within this curriculum.

You will learn:

- Creating, storing, communicating & exchanging information to solve technical issues

- Configuring, maintaining, and troubleshooting PC hardware and software
- Implementing and maintaining secure networks

Possible Job Titles:

- Information Technology (IT) Support Technician
- Help Desk Analyst • System Administrator

Possible Employment Opportunities:

- Any business/industry or system that relies on computer systems
- Consultant for consumers' personal home computers

**Median Annual Wage for NC
User Support Specialists**
NCCareers.org **\$48,290**

Information Technology Certificate			
Title	Class	Lab	Credit
CIS 110 Introduction to Computers	2	2	3
CTI 150 Mobile Computing Devices	2	2	3
CTS 120 Hardware/Software Support	2	3	3
CTS 287 Emerging Technologies	3	3	3
NOS 130 Windows Single User	2	2	3
Total Semester Credit Hours:			15

For more information, contact: **Trish Holsten, Secondary Partnerships Director**
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CONNECTING HIGH SCHOOL, COLLEGE, AND CAREER

High School



WCS Suggested Options

- Intro to Computer Science
- Computer Science Principles I
- Computer Science Principles II
- Python Programming I
- Python Programming II
- Microsoft Word & PowerPoint
- Microsoft Excel

High School/ Community College Information Tech. - IT Support Pathway



CCP Junior Year

- Intro to Computers
- Hardware/Software Support

CCP Senior Year

- Mobile Computing Devices
- Emerging Technologies
- Windows Single User

Community College Associate in Applied Science Degree: Info. Tech. - IT Support



GEN ED (15-16 credits)

English, Math, Social Science, Critical Thinking

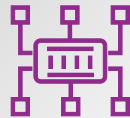
IT SUPPORT CLASSES:

- Web Pgm. & DB Foundation
- Network & Sec. Foundation
- Intro to Programming & Logic
- Linux/UNIX Single User
- Networking Concepts
- Virtualization Concepts
- Info Systems Business Concepts
- Tech Support Functions
- Database Programming I
- Security Concepts
- Windows Admin I
- World of Work

ADDITIONAL

REQUIRED CLASSES:

- College Student Success



- IT Support Technician
- System Administrator
- Help Desk Analyst

Careers in INFORMATION TECHNOLOGY

High School

CCP Dual Enrollment

After High School