Accessibility Statement

Accessibility Statement

ExamSoft is committed to providing assessment solutions that are accessible to all students and exam takers. Our products offer a number of features specifically designed to support the needs of exam takers with accessibility needs. We are continually improving the user experience for all exam takers, including evaluating software against relevant accessibility standards and best practices and remediating where relevant.

Conformance Status

The Web Content Accessibility Guidelines (WCAG) set out recommendations to make website content accessible for all, particularly those with disabilities. Our target is to fully conform with [WCAG 2.1](#) AA standards so that our products and services can be accessible to as many people as possible, and we are making great progress toward that goal. Details regarding conformance are available in published Voluntary Product Accessibility Test (VPAT) documents.

Assessment Testing

Accessibility is evaluated internally using publicly-available accessibility audit tools such as [WAVE](#).

We also perform period external audits via [Accessibility Partners](#).

The results of these audits are reflected in published VPATs.

Accessibility Product Features & Limitations

Examplify includes a number of features designed to accommodate exam takers with accessibility needs. These include features that are available to exam takers within Examplify, as well as accommodation settings that can be enabled for individuals with specific needs.

Exam takers may perform the following actions:

- [Adjust text size for both questions and answer choices](#)
- [Select different colors for the highlight feature](#)
- [Re-size of pop-up windows](#)
- [Zoom in or out of attachments](#)
- [Zoom in or out of hotspot images](#)
- [Re-size the essay response area](#)
- [Utilize keyboard shortcuts](#)
- [Set one or more custom timers](#)

Exam takers may also be assigned one or more accommodations, granting them additional exam time (as a percentage of the exam's time limit), allowing them to take their exam in a "non-secure" context, or permitting access to necessary third-party software or tools. Accommodations are assigned by institutional and departmental administrators, and can be configured to apply to all assessments delivered to the accommodated exam taker.

Examplify for Windows and Mac is not compatible with screen reader technology when used in its most secure mode. Users requiring screen readers may utilize Examplify for iPad, which supports iPad's built-in VoiceOver capabilities. Alternatively, exam managers may grant a non-secure accommodation to enable individual exam takers' screen readers, or other third-party applications, during their exam.

User Documentation & Support

In addition to the information linked to in the prior section, user documentation of built-in accessibility and accommodation features is available at the following locations:

- https://community.examsoft.com/s/article/Accommodations-and-Accessibility-Options#ETtips

- https://help.examsoft.com/s/article/Accessibility-Tips-for-Exam-Takers

Technical support is available 24/7 via email, chat, and phone. Specific ExamSoft Support options are provided based on services ordered by the institution.

Feedback
For questions about accessibility, or to report an accessibility issue or concern with ExamSoft Products or published documentation, please contact us via email at accessibility@examsoft.com.

Last Updated 2021-09-23